

GSHRM'S 24TH ANNUAL EDUCATION DAY

March 5, 2010

THE MANY
VOICES OF
HEALTHCARE
RISK MANAGEMENT



Featured Speaker

M. Michael Shabot, MD



M. Michael Shabot, MD, is System Chief Medical Officer for the Memorial Hermann Healthcare System in Houston, TX. He is board certified in General Surgery and Surgery Critical Care. He is a graduate of the University of Texas Southwestern Medical School in Dallas. He is an Adjunct Professor at the University of Texas School of Health Information Sciences and Professor of Surgery at the Geffen School of Medicine at UCLA. He is a recent past Chief of Staff at Cedars-Sinai.

Dr. Shabot implemented a first generation clinical information system for the real time management of critically ill patients. Since then he has overseen the development of numerous innovations in patient care including ambulatory systems. Dr. Shabot conducts research on how systems can improve patient care, quality, and safety. With Cedars-Sinai Medical Center, he obtained a patent on a wireless clinical alerting system.

GSHRM Education Day Topic

The Voice of Patient Safety: *Empowered to Improve*

Memorial Hermann Healthcare System has found that taking a page from the operations manual for a nuclear power plant – the ultimate “safety first” institution -- can make an extraordinary difference in patient safety. Michael Shabot, MD, Chief Medical Officer for Memorial Hermann Healthcare System, will discuss lessons learned from the nuclear energy industry which led them to win the 16th annual National Quality Healthcare Award presented by the National Quality Forum.

Dr. Shabot will empower you to improve patient safety within your own institutions by helping you identify key behaviors that can improve patient safety, by identifying specific goals and measures of success of a patient safety program, and by recognizing data gathering, reporting, and transparency strategies and tools to identify problems, quantify results, and drive performance.

Please join us March 5th to hear Dr. Shabot and other powerful speakers at GSHRM Education Day at the Houstonian Resort and Spa in Houston Texas. Register on line at www.gshrm.org.