

## Laura A. Dixon



Laura Dixon is the Director for the Western Region's Department of Patient Safety for The Doctors Company in Napa, California. Laura joined The Doctors Company in 1999 after 20 years in healthcare and risk management. She obtained her law degree from Drake University in Des Moines, Iowa, and practiced law in insurance defense, including medical malpractice defense. Her hospital experiences focused on surgical nursing, critical care, and pain management. Ms. Dixon is a recognized author and experienced speaker for risk-related topics, and has had publications in the Colorado Nurse periodical.

### **The Voice of the Provider**

#### ***Hospitalists: Patient Safety and Risk Management Issues***

Laura will present our clinical break-out session on patient safety and risk management issues concerning hospitalists. The objectives of her presentation will:

- Review litigation trends for hospitalists
- Identify patient safety and risk management implications in hospitalists' claims
- Identify methods to reduce exposures and improve delivery of safe care

Laura will cover the inherent risks, the subsequent major injuries and allegations, mental biases, and common safety issues within the hospitalist model. She will provide numerous case studies to illustrate her points and to assist risk managers with practical tools and strategies.